



Banc Ceannais na hÉireann
Central Bank of Ireland

Eurosystem

Online Reporting Enhancements



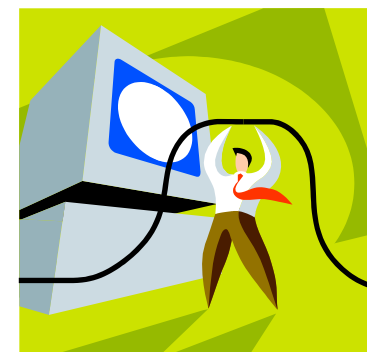
What's New to ONR

MAIN ENHANCEMENTS TO ONR

**AUTOMATED FILING REMINDERS &
ACKNOWLEDGEMENTS**

**ONLINE SELF-SERVICE PASSWORD
RESETS**

ONLINE QUERY & UNLOCK REQUESTS





Filing Reminders & Acknowledgements

AUTOMATED FILING REMINDERS & ACKNOWLEDGEMENTS

The screenshot shows a web interface for editing notification settings. The header includes the Central Bank of Ireland logo, the user name 'Julia O Halloran', and a 'Logout' button. The main content area is titled 'Edit 'Cover Pages (Consolidated)' Notification Settings'. It contains the following fields and options:

- Reporting start date: 01-Jan-2009
- Reporting end date (if known):
- Primary Contact: <<Institution Admin (Paul Richardson)>> (with a 'Manage Secondary Contacts' link)
- Click the checkbox if your institution wishes to receive pre-filing reminder notifications:
- Click the checkbox if your institution wishes to receive non-filing reminder notifications:
- Click the checkbox if your institution wishes to receive acknowledgements when a return is submitted:

At the bottom of the form are 'Save' and 'Cancel' buttons. The footer of the page contains copyright information: '© 2010 Central Bank of Ireland | Conditions Of Use | Privacy Statement' and a 'Contact Us' link.



- Firms can manage their own reminders/acknowledgments
- Reminders switched on/off at firm/return type level
- Firms cannot switch off post-filing reminders



Filing Reminders & Acknowledgements

SAMPLE FILING REMINDER

Non Filing Reminder 1 : C99002, Bank Statements, 31-Aug-2012

donotreply@centralbank.ie

Sent: Thu 25/10/12 00:30

To: Richardson Paul

Dear Sir/Madam,

Please note that the Bank Statements, for the institution RTD Test Institution 2 (C99002), for the reporting period 31 Aug 2012 was due to be submitted to the Central Bank of Ireland on the 24 Oct 2012.

The return is now overdue by 1 working days.

Please log onto the Central Bank of Ireland's Online Reporting System at the following link to submit the return: <https://onlinereporting.cbfsai.ie/>

Regards,


Central Bank of Ireland



- Every return will have a max. of 2 pre & post-filing reminders



Online Self Service Reset

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C99002: RTD Test Institution 2 [Logout](#)

Julia O'Halloran

Home ▶ Administration ▶ Password Secret Questions

Your Secret Password Questions

Your secret questions have not been answered yet or some of them have expired.

You must provide answers to at least 3 of the 5 questions below.
Please note that you cannot see your previous answers for security reasons.

What was the name of your primary school?
Answer:

What is your mother's maiden name?
Answer:

What was the make and model of your first car?
Answer:

What is the name of your favourite pet?
Answer:

What is the name of your hometown newspaper?
Answer:


[Save](#)

Password Secret Questions

You must provide answers to at least 3 of the 5 questions displayed.

These questions will be required when you are using the Self-Service Password Reset Facility.

[Central Bank Website](#)
[Administration Manual \(pdf\)](#)
[Submit a Request](#)



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Online Self Service Reset



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Online Reporting System

Password Reset Request Instructions

Enter the Institution Code and Login Name given to you by your administrator and click the 'Submit' button.


If you are unsure who your administrator is you can [contact us](#) for assistance (make sure to include your name and institution in the message).

[Central Bank Website](#)

Please enter your Institution Code and Login Name

Institution Code:

Login Name:

An icon showing a silhouette of a person's head in profile, with a large padlock overlaid on the face, symbolizing security or a locked account.


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[Contact Us](#)



Structured Query Form

UNLOCK REQUEST

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C99002: RTD Test Institution 2 [Logout](#)

Paul Richardson5

Home ▶ Data ▶ Deposit Protection ▶ Returns ▶ 28-Sep-2012 ▶ Add Request

Return Request

This page is for submitting a query to our support team in the Central bank related to a particular return.

Select a request type, enter your request or query in the box provided and click Submit to action your request.

As you have access to sign-off this return you also have the option to 'Request an Unlock'. On selecting this option you will be asked to select a reason for this unlock.

[Central Bank Website](#)
[Administration Manual \(pdf\)](#)
[Submit a Request](#)

Submit Return Specific Request

Return Type: Deposit Protection

Reporting Date: 28-Sep-2012

Revision: 1

Request Type: Request an Unlock

Unlock Reason: Select a Reason...

Have you consulted with the CBI before submitting this unlock request? No

Additional Details: Please unlock this return

[Submit](#) [Cancel](#)

EMAIL RECEIPT

From: donotreply@centralbank.ie Sent: Mon 15/10/12 16:12

Subject: Online Reporting Request CBI0000034 is now complete

Dear Sir/Madam

See response to your request below:


Done


Request CBI0000034 has now been closed.

To log a new request got to <https://onlinereporting.cbfsai.ie>. Closed requests that require further action should be logged as a new request, quoting the reference number in the 'Additional Details' field.

Regards,

Central Bank of Ireland

 See more about: FinancialSanctionsAlertsResponses.





Structured Query Form

QUERY FORM

The screenshot shows a web interface for submitting a request. At the top, it displays the Central Bank of Ireland logo and the user's session information: 'C40438: ABCD Ltd' and 'John Smith'. A 'Logout' button is visible in the top right. The main content area is titled 'Submit Request' and contains a 'Request Type' dropdown menu with the following options: 'Ask a Question', 'Report a Problem', 'Request Addition of Return Type', 'Request Change of Firm Administrator', and 'Request ONR Access for User or Business Administrator'. Below the dropdown is a text input field for 'Additional Details'. At the bottom of the form are 'Submit' and 'Cancel' buttons. On the left side, there is a sidebar with instructions: 'This page is for submitting a query to our support team in the Central Bank related to a particular return.' and 'Select a request type, enter your request or query in the box provided and click Submit to action your request.' There is also a note about Statistics and Market Supervision business related queries. At the bottom of the page, there are links for 'Central Bank Website', 'Administration Manual (pdf)', and 'Submit a Request', along with a footer containing '© 2010 Central Bank of Ireland | Conditions Of Use | Privacy Statement' and a 'Contact Us' link.

- Firms select from a drop down menu
- Add detail to their query
- Email notification confirms receipt

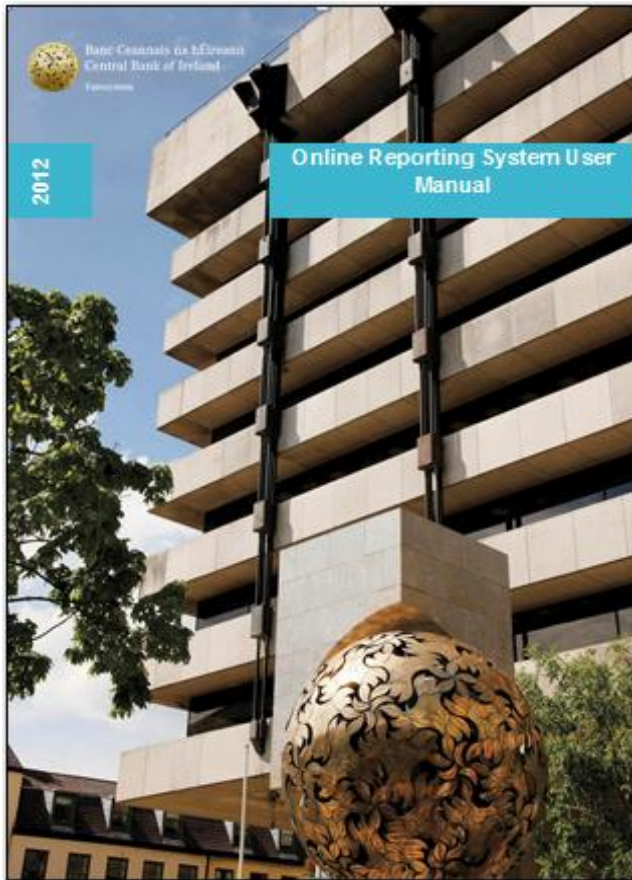
EMAIL RECEIPT

The screenshot shows an email receipt. The 'From' field is 'RTDAdmin@centralbank.ie' and the 'Subject' is 'Your recent request in Online Reporting has been submitted.' The main body of the email contains the following text: 'Your request has been submitted successfully, and registered with the following reference code: CBI0000034. A member of our team will deal with this request and revert in due course.'





Online Reporting User Manual



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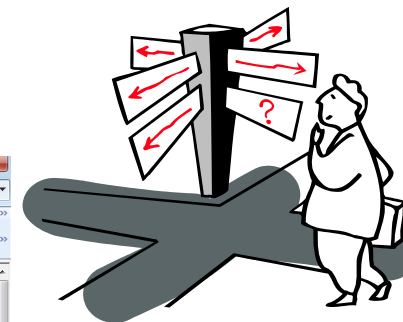
- Introduction
- Online Reporting System
- Manage User Accounts
- Submit a Request
- Reminders/Acknowledgements

Online Reporting Enhancements



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Where do I find the Manual?



The screenshot shows a Windows Internet Explorer browser window displaying the Central Bank of Ireland website. The address bar shows the URL: <http://www.centralbank.ie/regulation/processes/onlinereporting/Pages/Introduction.aspx>. The page content includes the Central Bank of Ireland logo and navigation menu. The main content area is titled "Introduction to the Online Reporting Process" and contains the following text:

Introduction to the Online Reporting Process

The Central Bank requires financial service providers to submit financial data relevant to their businesses, at specified intervals. This information is used as a way of monitoring the operations of financial service providers and their compliance with relevant legislation as well as regulatory requirements. It is also used for statistical purposes and mandatory reporting to the European System of Central Banks.

The amount and type of information that the Central Bank requires to be included in the returns varies between financial sectors. Annual returns are required in all cases, with additional returns required at other periods. Full details of the sectoral requirements are available in the reporting requirements section of the [Financial Regulation Industry Sectors](#).

This data is submitted by means of a secure web based system: [Online Reporting System \(ONR\)](#).

Location
The manual will be published here

Online Reporting Enhancements



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How should Institutions contact RTD ?

The screenshot shows the 'Submit Request' page of the Central Bank of Ireland's RTD system. The header includes the bank's name and logo, the user's name 'John Smith', and a 'Logout' button. The main content area is titled 'Submit Request' and contains a 'Request Type' dropdown menu with the following options: 'Ask a Question', 'Report a Problem', 'Request Addition of Return Type', 'Request Change of Firm Administrator', and 'Request ONR Access for User or Business Administrator'. The 'Report a Problem' option is currently selected. Below the dropdown is a text input field for 'Additional Details'. At the bottom of the form are 'Submit' and 'Cancel' buttons. A sidebar on the left provides instructions on how to use the form and a note about Statistics and Market Supervision queries.

Add Request

This page is for submitting a query to our support team in the Central Bank related to a particular return.

Select a request type, enter your request or query in the box provided and click Submit to action your request.

Please note that Statistics and Market Supervision business related queries should continue to be forwarded to the relevant business area mailbox.

Submit Request

Request Type: Ask a Question

Additional Details:

Ask a Question
Report a Problem
Request Addition of Return Type
Request Change of Firm Administrator
Request ONR Access for User or Business Administrator

Submit **Cancel**

1. **Submit a Request Form**
2. Email - regulatorytransactions@centralbank.ie
3. Telephone (01) 2244545
4. Lo-call 1890 252 080

